



GREEN OAKS PRIMARY ACADEMY

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Dear Parents and Carers,

Firstly, a big thank you for your continued support in helping us during these uncertain times. It has been great to see so many pupils completing their learning remotely and accessing the education provision provided by their class teachers.

As we move forward with this new way of learning there are a few things I would like to share with you, as these may be beneficial to your home situation.

General Help and Support

Video tutorials, contact details for teachers, expectations and how to guides for all of our online learning can be found on our website under the Home Learning Section.

Devices

A reminder that all students can access their applications and documents through airhead using the following URL gat.airhead.io. They can log into this with their usual username and password. (If unsure ask the class teacher.)

This will allow them to work collaboratively and with ease without the need to download any applications at all. It has all the school APPs.

Just wanted to give you some quick fixes for working at home if you have an X-box or a Play Station at home:

A quick trick allows a PlayStation or Xbox to become something more like a traditional PC – and people are sharing the fix as a way of getting around issues with getting online under the latest lockdown.

X-BOX

1. Plug a keyboard into the Xbox USB slot
2. Go to my games and apps
3. Find Microsoft Edge and select
4. Type in gat.airgead.io (login using their usual username and password)
5. You can then access all the Apps on there including:
Word
TEAMS
Emails
6. To move around you can use the Xbox control or plug in a mouse.

PlayStation

1. Identify the PlayStation internet browser icon (it is WWW with dots around it)
2. Press the PlayStation logo on the controller
3. Go to the library and find options for games and applications
4. Go into applications and you will find the internet browser
5. Type in gat.airgead.io (login using their usual username and password)

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6. You can then access all the Apps on there including:

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Smart TVs

On your Smart TV open the apps section and find your internet browser. Again, type in in gat.airgead.io (login using their usual username and password).

Internet Access

Ofcom has released the following information to help families get access online.

- All major broadband companies have removed data caps on their broadband packages. So, parents can be confident their children can access online learning without restrictions on how much data they use and without any increase in their broadband costs.
- Some broadband providers offer special tariffs for certain customers, such as those on low incomes. Contact your provider to see if a special tariff is available and if you are eligible.
- A small proportion of UK households do not have a broadband connection and are reliant on mobile connections to get online. To help keep these people connected, a number of mobile companies have increased data allowances on their tariffs for free.

Whilst Ofcom has released this information, it is your responsibility to check with your internet provider or mobile carrier to see what is available to you, as they all differ.

As always, we will continue to provide any information or guidance to help support you and your children. Well done on a great first week!

Kind regards



Mrs Gordon
Principal